

Release for Electronic Communication

Email & Text Messages

www.summitstonehealth.org

Client Name: _____

Client's DOB: _____

Communication over the internet and or via text (SMS) message is not secure. There is no guarantee of privacy when using email or SMS messaging. Yet, you may ask that we communicate with you via email or SMS messaging. To do so, you must complete this form and return it to your therapist.

I authorize electronic communication to the following:

Email to the following: _____

Email to the following: _____

Texts to phone #: _____

Texts to phone #: _____

Initial each blank and sign below:

_____ The email address and/or phone number on this release is correct. I, or my designee, accept full responsibility for messages sent to or from this address/phone number.

_____ I have received a copy of the *Important Information About Consumer Email & Text Messages* (see reverse side). I have read and understand it.

_____ I understand and acknowledge that communications over the Internet or via SMS are not secure. There is no guarantee of privacy of information when shared this way.

_____ I agree to hold SummitStone Health Partners and individuals associated with it harmless from any and all claims and liabilities related to this release to communicate electronically.

_____ Signature of Client, Parent/Guardian	_____ Date
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Authorization to Revoke Release

By signing below, you are revoking permission for SummitStone to communicate electronically with any email address and/or phone number previously permitted on this form.

Signature of Client, Parent/Guardian

Date

Important Information About Consumer Email & Text Messages

Associated with Release for Electronic Communication

You have the right to ask us to communicate with you by electronic mail (email), SMS (Text messaging) or both. It is also your right to know about the risks of using email and SMS. And how SummitStone Health Partners (“SummitStone”) will use and share provider/client email. You have the right to ask us to communicate with you by electronic mail (email), SMS (Text messaging) or both. It is also your right to know about the risks of using email and SMS. And how SummitStone Health Partners for Mental Health will use and share provider/client email.

Please Read This Information Carefully

Email messages on your computer have privacy risks, especially when your email access is provided through your employer or when access to your emails does not require a password.

Unencrypted email provides as much privacy as a postcard. You should not email any information with your provider that you would not want to be included on a postcard that is sent through the post office.

Email/SMS communications are two-way. However, replies to emails/SMS sent to or received by either you or your therapist may be hours or days apart. This means that there could be a delay in receiving messages.

If you have an urgent or an emergency situation, you should not rely on an email/SMS request for help. For a behavioral health emergency, call the Crisis Center at (970) 494-4200. For medical emergencies, call 911 or go to your nearest emergency room.

Messages May be Missed

An email address or phone number may be typed incorrectly. Information is then sent to the wrong person. SummitStone requires you respond appropriately to a test email/SMS message before we will allow communication with you via email/SMS. You can also help minimize this risk by using only the email address and/or phone number that you are provided at the successful conclusion of the test to communicate with your SummitStone provider.

Once sent, an email or SMS message cannot be recalled or cancelled. Errors in transmission, regardless of the sender’s caution, can occur.

In order to forward or to process and respond to your email/SMS message, individuals at SummitStone other than your therapist may read your email/SMS message. Your email/SMS message is not a private communication between you and your therapist.

Neither you, nor the person reading your email/SMS, can see the facial expressions or gestures or hear the voice of the sender. Email/SMS messages can be misinterpreted.

At your therapist’s discretion, your email/SMS messages, and any and all responses to them may become part of your medical record.